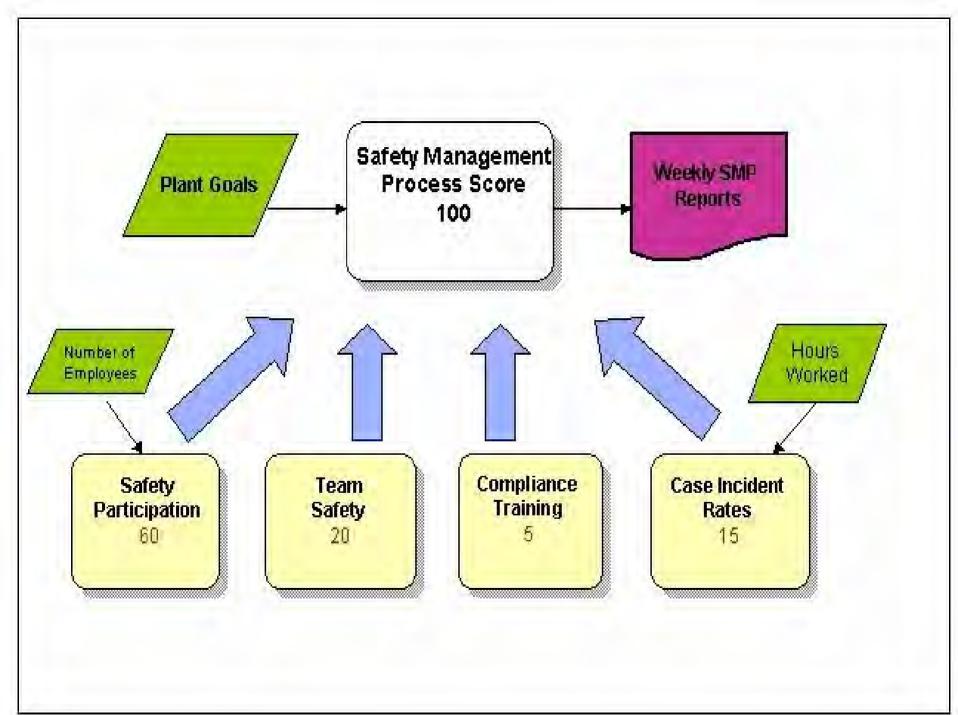
SAFETY MANAGEMENT PROCESS

Proactive safety metrics that drive safety performance in large and complex facilities.

Anne M. Bevington, Coors Brewing Company anne.bevington@coors.com

303 277-6350



SMP – WHAT is it?

- Safety Management Tool that focuses on leading indicators versus lagging
- > 100 Point Scoring Metric
- Combination of 4 Primary Safety Metrics
 - Individual Participation
 - Group Participation
 - Compliance Training
 - Case Incident Rates
- Process that creates involvement in safety for EVERY employee

SMP - WHY Does it work?

- Proactive involvement in Safety drives results!
- Leading indicators are more effective than lagging
- ACCOUNTABILITY!! Creates Individual, Team and Leadership Accountability for Safety
- Employees control what they can control
- There is always FOCUS even when there is NOT an injury
- > Peer Pressure
- > Emphasis is on behaviors
- > Practical

SMP – HOW Does it Work?

- Simple Computer Database that tracks four categories and combines them for an overall SMP Score.
- SMP provides constant feedback to areas from up to date reports accessible by all levels of the organization
- All data is tracked at individual, team, department and plant level

SMP - WHO Does it?

- Each employee must participate at defined levels for "credit" (2-5 Activities/month)
- Teams (Areas, Departments) must proactively participate in Safety for Team Safety Score
- Compliance Training must be complete by all team members
- Reports are generated daily for review by all levels of the organization.
- Individuals and Teams manage their safety not EHS

Elements of SMP

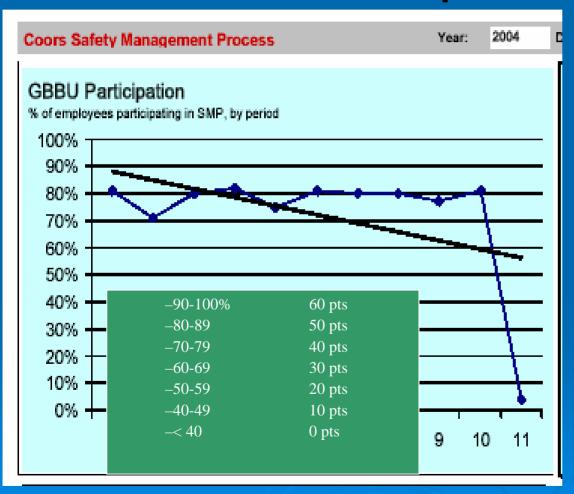
Four Key Components

- Individual Participation
- > Team Participation (Initiatives)
- Compliance Training
- Case Injury Rates



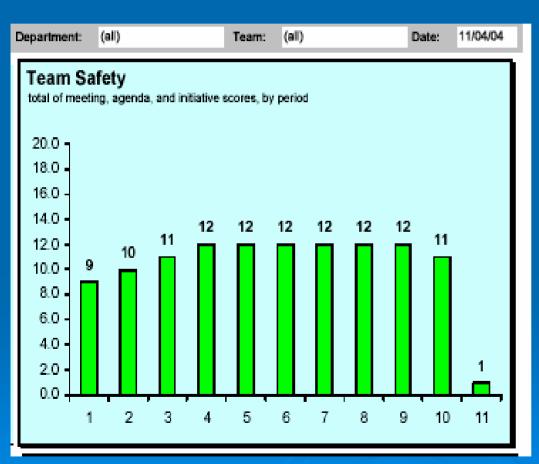


Individual Participation 60 pts



- Observation Cards
- Job Safety Analyses
- JSA Training
- JSA Auditing
- Safety Meetings
- Safety Audits
- Maintenance Walkthroughs
- Pre-Shift Stretching
- > IH Sampling Requests
- > IH Sampling Results Team
- Ergonomic Assessment Requests
- > Ergonomic Assessment Actions
- Project Walkthroughs
- Safety Workorders
- > Incident Reviews
- Safety Visual Aids
- Hazard Alerts
- Individual Safety Initiative
- Housekeeping Audit
- PPE Fair
- Safety Fair
- Brown Bags

Team Safety 20 pts



- Team Meetings/Safety 1st on Agenda (5)
 - Meeting Minutes
- Safety Observation
 Summary Review and
 Corrective Action (5)
- Team Initiatives (10)
 - Team Initiative Form
 - Continued Progress period to period
 - Several team members participating

Safety Observation Summary

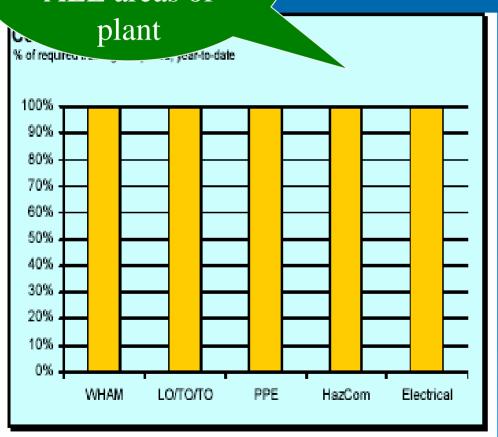
Coots Saf	Safety Management Process		BOS Audit Report - Summary 09/01/2005 to 12/05/2005		
C	Card Type	Count	09/01/2005 10 12/05/2005		
Lower Valley/CTO					
Buffalo Chips					
Housekeeping	Sanitation				
Uns	safe Condition	11			
Ca	ard Total	11			
Lighting Elect	rical				
Uns	safe Condition	1			
Ca	ard Total	1			
Mobile Equipr	ment				
Saf	e Action	2			
Saf	e Condition	1			
Uns	safe Action	1			
Uns	safe Condition	12			
Ca	ard Total	16			
Other					
Saf	e Condition	1			
Uns	safe Action	3			
Uns	safe Condition	4			
Ca	ard Total	8			
PPE					
Saf	e Action	2			

Coors Safety M	anagement Pro	cess	BOS Audit Report - Detail 09/01/2005 to 12/05/2005				
Name	BOS Type	Date	Card T	ype Comment	Corrective Action		
Slip Trip Fall Lower Valley/CTO							
Garage Services							
Thompson,JamesC	Ice	11/15/20	UC	ice outside shop causing a slippery condition	remove ice and snow from doorsfor safe entry and exit		
Beacham,Lelan L	Oil	9/9/2005	UC	the train crew came in the shop w/the locomotive to switch a car. Win they finished I was there was oil on the floor from the locomotive.	So I got some rags and cleaned it up before someone tripped on it. Good job!		
Merriweather, StevenN	Oil	9/8/2005	UC	sw oil on floor by oil filler	cleaned up oil and check filler		
Olivas,Edgar	Oil	10/5/200	UC	grease in walkway	cleaned up		
Smith,AllanD	Oil	9/26/200	UC	oil left on floor	cleaned up mess		
Beacham,Lelan L	SlipOther	9/22/200	UC	cords were laying on the floor, making it a trip hazard. So rolled them up and put them away.	good job!		

Compliance Training

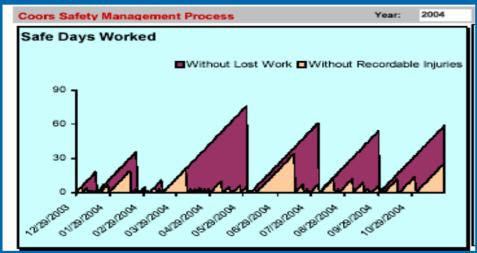
Courses that are required for ALL areas of

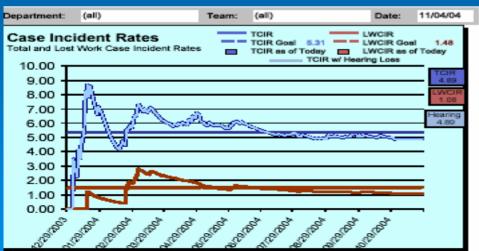
5 pts



- Points granted once 100% of team completes all training courses
- Once you earn points you get them the rest of year
- All training is tracked in SMP

Plant Safety Incident Rates Team Safety Results 15 Pts



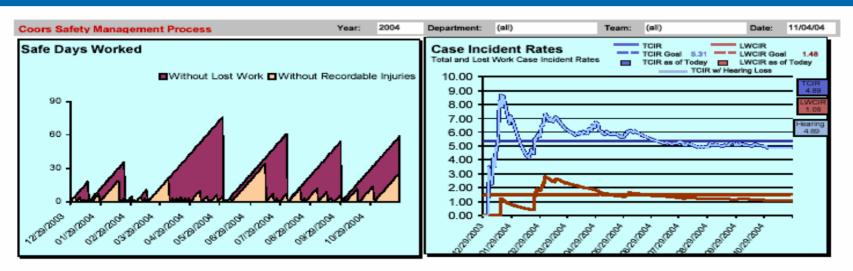


- Plant Total Case Rate (2.5)
- Plant Lost Work Case Rate (2.5)
- Team
 (Department/Line) No
 OSHA Recordable
 Injuries for period (10)

SMP Score



SMP Report





SMP Report - Page 2



SMP - Key Points

- We don't chase safety incident numbers; we control what we can control
- Each individual must participate in defined number of activities per month
- Drives safety into organization at all levels
- Gives everyone something to talk about and something to review specific to their involvement in safety
- Keeps focus on compliance training
- Gives tool to communicate back on what has been accomplished around safety – Corrective Actions, completed work orders, etc.

SMP – Other Reports

- > OSHA LOG
- Root Cause Injury Reports
- > TEAM Initiative Report
- > TRAINING BY Person
- Participation by Person, Team, Department
- Corrective Action Reports
- Injury Trending, Observation Trending, Etc.

Incident Tracking

Edit Incident for B	Barela,Ernest W	
Job Title: Type of Incident:	Inst. Tech Medical(M) Other Facility Informa Smaldone Other 5/22/2005 12:00:00 AM Process Maintenance 5x2 8 HRS 0 0 \$0 Other tooth	Social Security Number: 999-99-9999 Street: DOB: City: State: ZIP Code: Hire Date: Incident Classification: Engineering System Behavior Other Regulatory Ergonomics Training CaseSelection Days Away From Work days Job Transfer or Restriction da Death Date of Death Other N/A OSHA Summary:wrench slipped (bolt broke) causing wrench to hit Earnie in teeth. Chipped front tooth an loosen 2 lower teeth Sequence of Events: chipped toothwrench slipped (bolt broke) causing wrench to hit Earnie in teeth. Chipped front tooth and loosen 2 lower teeth What Went Right: (recorded into SMP 5-25)
Left/Right/NA Nature of Injury: Nature of Injury Other:	Fracture	Root Causes: bolt broke causing wrench to hit employee in the mouth- employee was pulling wrench towards himself at face level instead of pushing wrench.
Witness 1: Witness 2:		Object or substance that harmed employee: FRA#: 24

Root Cause Report

REPORT OF INVESTIGATION AND ROOT CAUSE ANALYSIS

FRA#	Date of Incident 02/10/2005	Time of Incident 15:30	Department PROCESS MA	INTENANCE	Type of Incident M Medical	Estimated Damage \$0	
-7-7-0-1	on of Incident ss Maint		Team Junkyard Dogs	- A Days	Witness 1,	Witness 2.	
Body P Should	art Injured Ier	Body P	art - Other	Natur Strain	re of Injury n	Injury Nature - Other	
Hours at work before incident 10		dent Work S	Work Schedule 4x4		ecutive Days Worked 0	Length of Shift (hr) 12	
Inciden	nt Classification:	Mainte	nance				

SEQUENCE OF EVENTS

Describe the physical situation plus pertinent events before, during, and after the incident. Report only Facts.

Employee was in process of replacing a defective automatic balve on a water line under F brew line. Line was to have been drained of water and employee opened a spigot to verify. Appearing to be empty, he started to loosen bolts and remove valve. When loose enough hot water started to pour out of the line and being on a ladder employee panicked and while climbing down the ladder to get out of the way he caught his shoulder on another pipe and strained it.

WHAT WENT RIGHT

Describe the procedures which were followed, proper work practices and PPE used, etc.

Made an attempt to verify the line was empty.

ROOT CAUSES

List the underlying, basic causes. These typically involve plant systems.

Valve should have manually stroked to the open position before checking the spigot

PERMANENT CO	RRECTIVE ACTIONS	List actions that will prevent recurrance of a similar incident by fully and successfully addressing causes.			
Individual Assigned	What individual will do.		Date to be Completed	Actual Date Completed	
Hagedom,Richard E	Communicate hazards to the rest of PM teams to assure hazards are assessed prior to opening a line.		03/15/2005	03/15/2005	



Process Manager / Date

Thursday, April 21, 2005 Page 1 of 1

OSHA Log

OSHA's Form 300 (Rev 01/2004)

identify the person

Employee's name

Keener Kenneth M

Blankenship, Danny

Case

ma.

Log of Work-Related Injuries and Illnesses

(C)

Job IIIIle

(e.g. Welder)

LOGISTICS - 01/19

WH Specialist

Logistics Rail/Truck

9090

Date of

Injury or

onset of

Hipeas

Attention: This form contains information relating to employee health and must be used in a manner that protects the confidentiality of employees to the extent. possible while the information is being used for occupational safety and health purposes.

U.S. Department of Labor

Form approved CIMB no. 1218-0176

Coors Brewing Company

Skin Diso

BeringL

Occupational Safety and Health Administration

You must record information about every work-related injury or divers that involves loss of consobusness, restricted work activity or job transfer. days away from work, or medical treatment beyond first aid. You must also record significant work-related injuries and litreases that are diagnosed by a physician or Identical health care professional. You must also record work-related inturies and illnesses that meet any of the specific recording criteria lated in 29 CFR 1904.6 (trough 1904.12. Feel thee to use two lines for a single case if you need to. You must complete an injury and illness incident report (OSHA Form 301) or equivalent form for each injury or librars recorded on this form. If you're not sure whether a case is recordable, cell your local OSHA office for help.

Where the

injury occurred

Logistics CTO

Describe the case

Describe the injury or illness.

object/substance that directly

Kegs fell over in trailer and Ken got

off lift to upright kegs. Keg was upside down. Ken dropped keg on side, keg spun pinching Ken's right foot against trailer wall. 1/24/05 Changed to medical.

Chemical exposure (diesel fuel)

Page totals >

Be sure to transfer these totals to the Summary page (Form 300A) before you post

eyes, hands, face.

parts of body affected, and

Classify the case CHECK ONLY ONE box for each Enter the number of case based on the most serious "Check the "injury" column days the injured or ill Scorne for that case or choose one type of worker was: (100)Remained at Work Disorder Days Job Away On job Other away transfer from transfer or recordable from COT restriction work restriction work Donth (1) (2) (2) (4) (5) (6) _days _____days 🛂 🗌 🗎 🗎 🗰 0 0 0 0

Establishment name

Golden

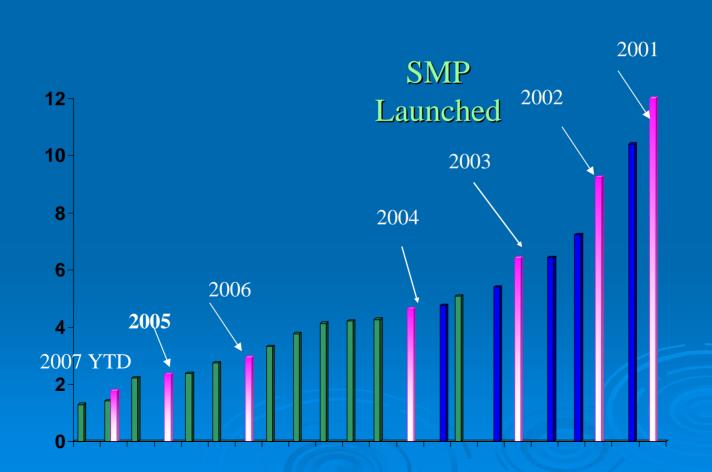
Public reparting burden for this collection of information is estimated to average 14 minutes per response, including time to review the instruction, search and gather the data needed, and complete and review the collection of information. Persons are not required to respond to the collection of information unless it displays a currenty valid CMB control number. If you have any comments about these estimates or any assects of this data collection, contact. If it Proportional of I have Office of Position From 1944 1970 Counts don Aug. 1974

Coors Golden Brewery SMP 2007 Summary YTD It really does work!

- Average SMP Score YTD 93
- Rough Start in 2006, but stayed the course
- Utilizing SMP, Focus and Accountability and Fun
 - Plant Manager requested action plans from low performers
 - Safety Revival
- > LWCIR 2007 YTD < 0.5
- > Total Case Rate < 2.5
- SMP's constant and consistent approach has STABALIZED our safety performance.
- We respond to our performance, we do not panic from our results



Coors - GBBU Vs. Industry Total Case Injury Rate



SMP Driving Culture Change

Lagging Indicators

No Accountability

No Visibility

No Involvement

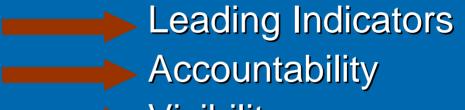
Mistrust

We vs. They

About injury #s

Top Down

Reactive



Visibility
Involvement

Trust

— Us

SMP Numbers

All levels

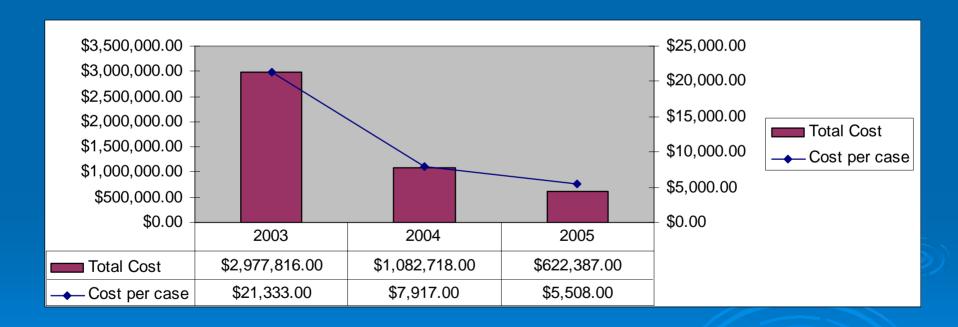
PROACTIVE

CULTURE



SAFETY CULTURE

Worker's Compensation Costs Golden Plant



SMP Q&A

